



## COMMERCIAL CRIME

SERVICE	SERVICE PROVIDER	BENEFIT TO CLIENT
<b>Account Verification</b>	Michael Barker and Partners	Bank account verification for large payments
<b>Fraud Hotline</b>	Michael Barker and Partners	Report fraudulent activities anonymously
<b>Private Arbitration</b>	Tokiso Dispute Settlement	Alternative options to costly litigation in commercial and employment disputes
<b>Surveys</b>	Michael Barker and Partners	Fraud risk survey

## CYBER RISKS

SERVICE	SERVICE PROVIDER	BENEFIT TO CLIENT
<b>Crisis Communication &amp; PR</b>	PR Expert	Public relations support and media disaster management
<b>Cyber Security Assessment</b>	Magix Security	Automated vulnerability assessment
<b>Cyber incident hotline</b>	Cyanre	Incident response hotline   012 940 4951/2
<b>Legal support</b>	Corporate Options	Contract vetting and management
<b>Private Arbitration</b>	Tokiso Dispute Settlement	Alternative options to costly litigation in commercial and employment disputes
<b>Telephonic Services</b>	Legal Ex	Legal support on most commercial legal matters

## DIRECTORS' AND OFFICERS' LIABILITY

SERVICE	SERVICE PROVIDER	BENEFIT TO CLIENT
<b>Membership</b>	Institute of Directors	Sponsored membership for 5 executive board members
<b>Private Arbitration</b>	Tokiso Dispute Settlement	Alternative options to costly litigation in commercial and employment disputes
<b>Surveys</b>	Corporate Governance Accreditation	Corporate governance surveys
<b>Training</b>	Institute of Directors	Course: Being a Director 1 & 2

## EMPLOYMENT PRACTICES LIABILITY

SERVICE	SERVICE PROVIDER	BENEFIT TO CLIENT
<b>Membership</b>	GEO/Labourwise/NEASA	Representation at the CCMA and Bargaining Councils
<b>Private Arbitration</b>	Tokiso Dispute Settlement	Alternative options to costly litigation in commercial and employment disputes
<b>Telephonic Services</b>	GEO/Labourwise/NEASA	Access to labour law advice
<b>Training</b>	GEO/Labourwise	Subsidised chairing of disciplinary hearings and other industrial relations matters

## FINANCIAL INSTITUTIONS

SERVICE	SERVICE PROVIDER	BENEFIT TO CLIENT
<b>Account Verification</b>	Michael Barker and Partners	Bank account verification for large payments
<b>Crisis Communication &amp; PR</b>	PR Expert	Public relations support and media disaster management
<b>Fraud Hotline</b>	Michael Barker and Partners	Report fraudulent activities anonymously
<b>Legal support</b>	Corporate Options	Contract vetting and management
<b>Private Arbitration</b>	Tokiso Dispute Settlement	Alternative options to costly litigation in commercial and employment disputes
<b>Telephonic Services</b>	Legal Ex	Legal support on most commercial legal matters

## GENERAL LIABILITY

SERVICE	SERVICE PROVIDER	BENEFIT TO CLIENT
<b>Crisis Communication &amp; PR</b>	PR Expert	Public relations support and media disaster management
<b>Emergency</b>	Africa Assist	Medical emergency evacuation for visitors, search and rescue, repatriation, and medical expenses
<b>Legal support</b>	Corporate Options	Contract vetting and management
<b>Private Arbitration</b>	Tokiso Dispute Settlement	Alternative options to costly litigation in commercial and employment disputes
<b>Surveys</b>	AfriCompliance	General risk surveys, health and safety, environmental and agricultural assessment
<b>Telephonic Services</b>	Legal Ex	Legal support on most commercial legal matters
<b>Web Services</b>	Various	<a href="http://www.madeasy.co.za">www.madeasy.co.za</a> <a href="http://consumerprotectionliability.co.za">http://consumerprotectionliability.co.za</a> <a href="http://www.camargueum.co.za/download/popi-guide">http://www.camargueum.co.za/download/popi-guide</a>

## MEDICAL MALPRACTICE

SERVICE	SERVICE PROVIDER	BENEFIT TO CLIENT
<b>Crisis Communication &amp; PR</b>	PR Expert	Public relations support and media disaster management
<b>Legal support</b>	Corporate Options	Contract vetting and management
<b>Private Arbitration</b>	Tokiso Dispute Settlement	Alternative options to costly litigation in commercial and employment disputes
<b>Telephonic Services</b>	Legal Ex	Legal support on most commercial legal matters

## PENSION FUND TRUSTEES LIABILITY

SERVICE	SERVICE PROVIDER	BENEFIT TO CLIENT
<b>Account Verification</b>	Michael Barker and Partners	Bank account verification for large payments
<b>Pension Fund Adjudicator Response</b>	Shepstone & Wylie	One complimentary response to a Pension Fund Adjudicator complaint per policy period  High-level analysis of pension fund in order to highlight areas of potential risk  High-level analysis of pension fund service level agreements in order to highlight areas of potential risk
<b>Private Arbitration</b>	Tokiso Dispute Settlement	Alternative options to costly litigation in commercial and employment disputes
<b>Surveys</b>	Corporate Governance Accreditation	Corporate governance surveys
<b>Training</b>	FQ Financial Skills	Trustee and principal officer education

## PROFESSIONAL INDEMNITY

SERVICE	SERVICE PROVIDER	BENEFIT TO CLIENT
<b>Crisis Communication &amp; PR</b>	PR Expert	Public relations support and media disaster management
<b>Legal support</b>	Corporate Options	Contract vetting and management
<b>Private Arbitration</b>	Tokiso Dispute Settlement	Alternative options to costly litigation in commercial and employment disputes
<b>Telephonic Services</b>	Legal Ex	Legal support on most commercial legal matters

**PLEASE CONTACT YOUR BROKER TO FIND OUT HOW TO ACCESS THESE SERVICES**

## THE POWER OF KNOWLEDGE

**AUTHORISED FINANCIAL SERVICES PROVIDER, LICENCE NUMBER: 6344. APPROVED LLOYD'S COVERHOLDER PIN: 107824DRW**

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